



OnePay is Davisware's Built-in Payment Solution

Get paid faster and process secure payments from anywhere.



How OnePay Helps Your Field Service Company

OnePay speeds up payment and creates more efficient transactions by giving you secure digital sales from the office, field, or via ACH for any job. It's a 100 percent paperless, contactless payment system that lowers risk, increases cash flow, and boosts convenience for your customers.

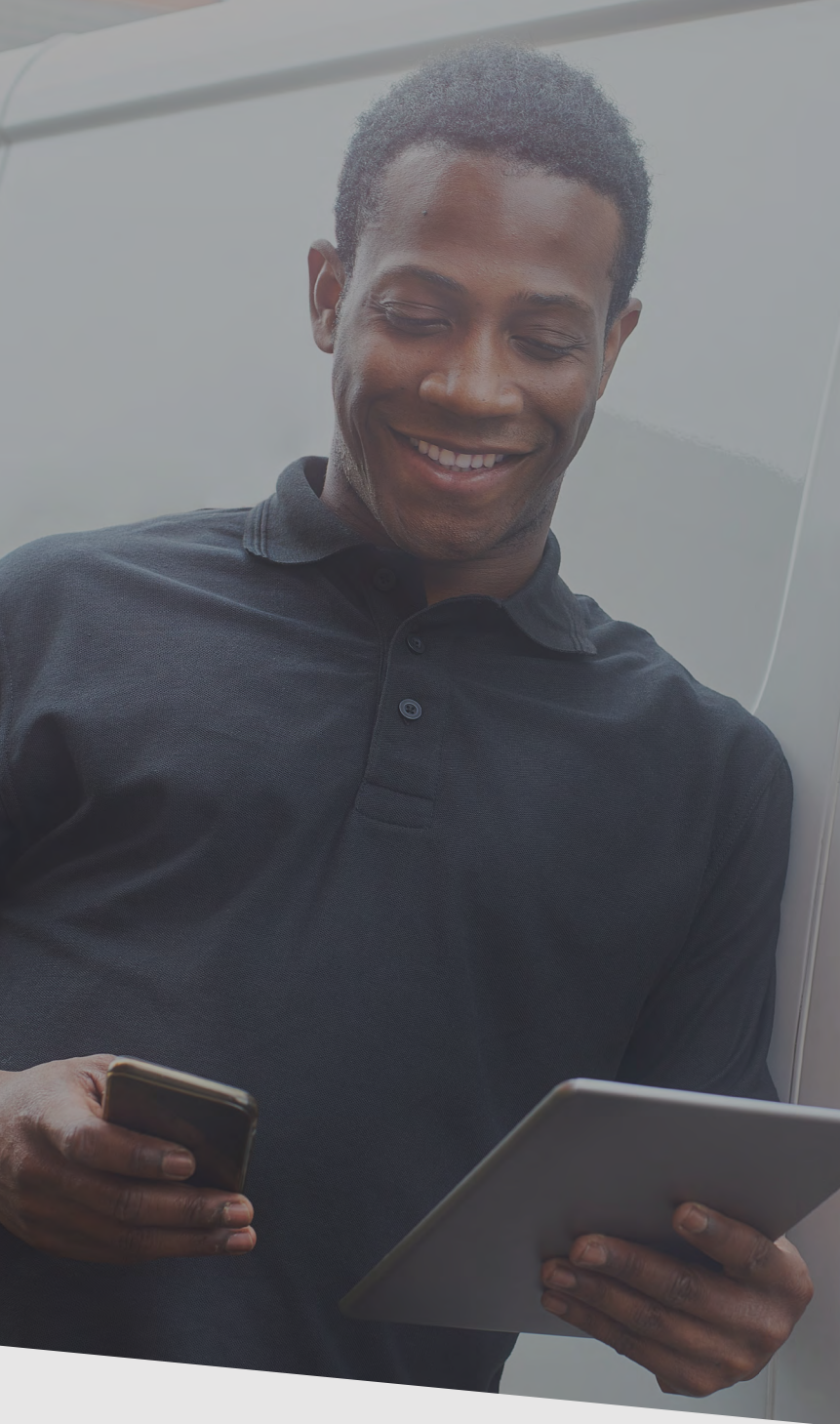
100%
paperless, contactless
payment system

OnePay Is Made to Meet Field Service Needs

OnePay, powered by MerchantE, is Davisware's payment product for GlobalEdge and Vision. With OnePay, field service businesses can run, report on, and securely manage payments from one easy-to-use system.

- ✔ **Run secure payments anywhere.** Process credit cards, debit cards, and ACH payments from the office or in the field.
- ✔ **Protect your business.** Protect your business from faulty transactions by running credit card preauthorizations before starting work.
- ✔ **Make repeat purchases easy.** Manage repeat sales with ease. Store customer credit cards and bank account details securely in your system, charge against service agreements for work you've already completed, and easily make transactions for multi-day jobs or at milestones.
- ✔ **Reassure clients with PCI compliance.** OnePay includes PCI compliance provided and supported by MerchantE, a leading payment services company. PCI compliance means purchases are backed and secured by the information security standard set for major credit cards.





Why OnePay?

With OnePay, you can:

- ✔ **Offer a better customer experience.**
Enhance your customers' experiences by making purchases easy, secure, and hassle-free.
- ✔ **Get faster processing and faster payment.**
OnePay shortens payments and speeds up processing time. That means you get paid faster and have more cash on hand to invest in the business.
- ✔ **Manage payments in a contactless setting.**
OnePay provides contactless payment and convenience for both you and your customers. Securely store or charge cards and automatically update cards that have expired.
- ✔ **Cut out paperwork.**
Remove the messes that come with paperwork. OnePay allows you to email invoices and receipts for transactions—making it easy to keep track of accounting information.
- ✔ **Reduce accounting errors.**
Eliminate costly double data entries that come from jumping between systems. OnePay records all of your transactions within your all-in-one system and allows you to clearly and easily see every purchase.
- ✔ **Lower risk and save money.**
With secure payments backed by MerchantE and PCI compliance, you reduce the risk of theft, fraud, or returned checks.

What You Can Do with OnePay

OnePay Key Features:

- A fully integrated, PCI-compliant solution.
- Store customer credit card tokens for future transactions.
- View and store payment details on a single screen, including customer, account, card type, last four digits, card expiration date, and card status.
- Access a full suite of transactional and batch reporting.
- Link stored cards to customer contacts and accounts.
- Run stand-alone sales, credits, and voids.
- View a transaction log for individual transactions.



- View all credit card transactions for a user-specified date range.
- Utilize the account updater service, which updates expired card tokens automatically from the issuing bank.
- Employ a wired (ethernet) EMV card reader for the office.
- Process ACH payment as a one-time transaction with account details.
- Link stored ACH account to customer contacts and accounts.
- View the full history of ACH activity for a single order (service, order, job) and by date range.
- Set up recurring ACH billing with auto charge.



What You Can Do with OnePay

Transaction Specific Features:

- Preauthorize transactions.
- Complete credit, debit, and ACH sale transactions.
- Run sale transactions for a preauthorized amount.
- Run credit payments not linked to previous sales.
- Take a deposit on service orders or parts orders.
- Enter payment during service invoicing.
- Set up recurring billing with auto charge.
- Renew expiring authorizations.
- Run a sale transaction for an amount higher or lower than the preauthorized amount.
- Void or refund a transaction.
- Recall details of failed transactions and resubmit them to GlobalEdge or Vision for posting.

RemoteField Service (RFS) Management Capabilities:

Field Specific Features:

- Capture preauthorized amounts in the field.
- Use existing cards on file for deposits.
- Preauthorize transactions.
- Complete sales transactions.
- Use the optional wireless EMV card reader.
- Store customer ACH tokens, allowing them to be used for future transactions.
- Link stored ACH account to your customer account.
- Recall details of failed transactions and resubmit them to GlobalEdge or Vision for posting.

Contact Davisware to Get Started

Learn About GlobalEdge:

[Davisware.com/field-service-management-software-globaledge](https://davisware.com/field-service-management-software-globaledge)

Learn About Vision:

[Davisware.com/field-service-management-software-vision](https://davisware.com/field-service-management-software-vision)

Schedule a Demo:

[Davisware.com/schedule-a-demo](https://davisware.com/schedule-a-demo)

Call Us:

847-426-6000

