




Advanced, industry-connecting software to simplify and automate your workflows.



By providing best-in-class software integrations with facilities management companies, we aim to eliminate redundant data entry and further automate your daily tasks. These integrations build connections throughout your industry and across three workflows: work order acceptance, technician status reporting and invoicing. The result – an improved vendor scorecard to help your business grow more efficiently.

NOW AVAILABLE

GlobalEdge features the capability to receive and process service requests from ServiceChannel, a leading contractor-sourcing platform for some of the nation's top grocery store, retail, and restaurant brands including Walmart, Trader Joe's, and Panda Express.

- 1 Service requests are received from ServiceChannel directly into GlobalEdge (seen on the intake screen). 
- 2 Simply review the details and then you may accept or decline the work with just the push of a button.
- 3 Upon acceptance, a service order will be generated, appearing on the scheduling board for the dispatcher.
- 4 Any incoming updates to the job details are automatically added to the service order in GlobalEdge.

COMING NEXT

Our focus for the remainder of 2022 is to release even more connection capabilities, allowing work order details, statuses from the field, and invoices to be automatically sent back to ServiceChannel. These additional features will bring our workflow automation solutions full circle, all in real-time.



Boost your work order response time by up to

25%



Raise your check-in compliance by up to

50%



Save time processing your invoices by up to

5 Mins.
(per invoice)