



Davisware RFS+

Every job, in the palm of your hand.

Davisware's RemoteField Service+ (RFS+) mobile app gives field techs the tools they need to get the job done the right way, right away. Easy-to-use and 100% contactless, RFS+ eliminates paperwork, increases productivity, and connects the field to your office no matter where the job takes them.



**It all
adds
up +**

RFS+ The results speak
for themselves.

The data is clear. RFS+ empowers field techs to work more efficiently, effectively, and economically.

Boost first-time fix rates up to **80%**

Increase tech productivity up to **85%**

Improve quote conversions up to **45%**

Level the field.

Balance your business by giving field techs total control.

There will always be challenges in the field. The trick to running a smooth business is ensuring those challenges don't affect other aspects of the company. Giving technicians access to the information they need relieves stress on the office and makes the entire operation run efficiently. RFS+ allows techs to manage calls, improve customer satisfaction, and boost productivity with a single app.

- View daily schedules
- Review customer histories
- Examine equipment details
- Send customer notifications
- Take pictures and videos
- Make calls
- Analyze inventory on trucks and in warehouses
- Run credit cards
- Update call statuses
- Create purchase orders

RFS+ There is no equal.

Go further with the favorite app of field service leaders everywhere.

Work offline. With RFS+, you can access information and complete work even when you're out of internet range. With no digital disruption, you can finish more jobs in less time.

Seamless integration. RFS+ is designed to work with our GlobalEdge and Vision platforms so you can easily pass information back and forth between the app and software. That means the office can review real-time call status updates, live tech locations, and more without leaving their field service management platform.

Low-cost GPS. RFS+ allows you to follow techs via GPS in real-time without the need for high-cost hardwired tracking devices. With the GPS functionality, you can give customers real-time technician ETAs, see when techs depart and arrive at a job, route techs based on proximity, and more.



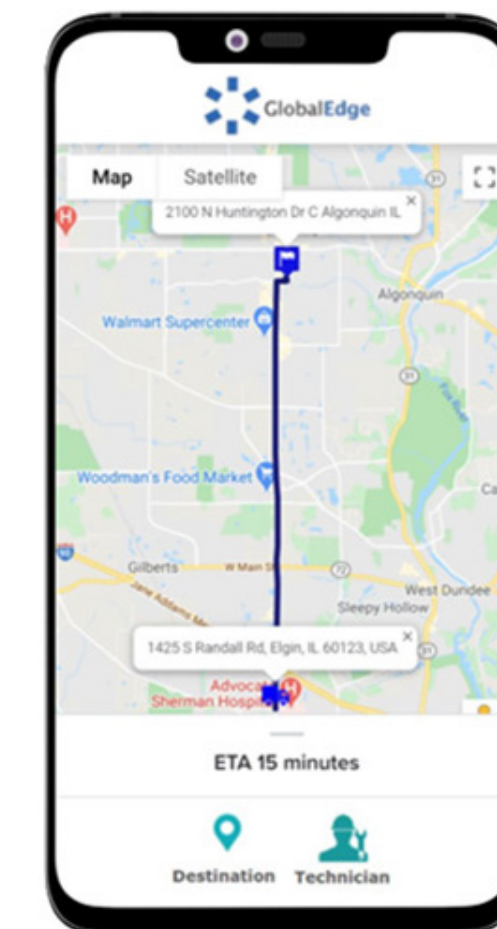
Your business, plus.

Get all the benefits of Davisware's RFS+ and boost your productivity.



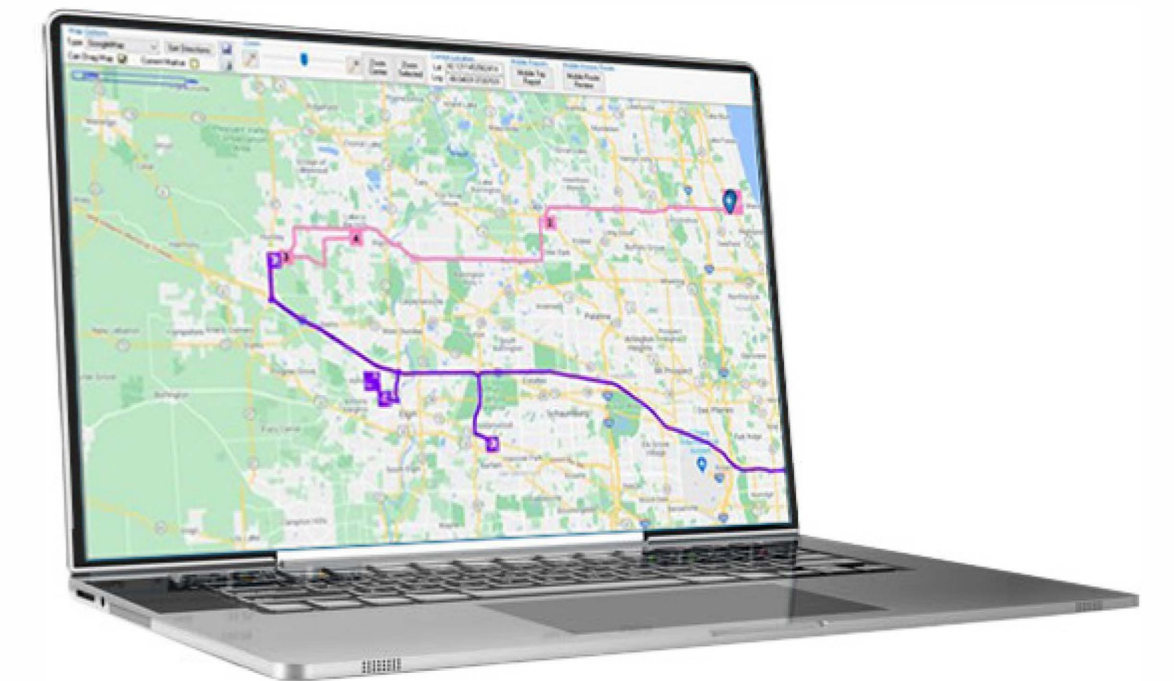
FEATURES	RFS+
CONFIGURABILITY	
Standard GPS tracking: Capture GPS coordinates and timestamp every time techs change their status to Travel, Start, or Done.	✓
Advanced GPS tracking: Track technician coordinates while traveling every minute.	✓
Capture odometer readings one time, at the start of each work day, or upon destination arrival.	✓
Tamper prevention locks the RFS application if GPS tracking is turned off.	✓

FEATURES	RFS+
HISTORY, REPORTING & FLEET MAINTENANCE	
View route history for any tech on the map along with total time driven and total miles driven.	✓
Report on historical route data for any tech.	✓
View trip reports.	✓
Receive automatic reminders when scheduled maintenance is due on vehicles.	✓





FEATURES	RFS+
DISPATCHING	
View and create unlimited MapView dispatch boards.	✓
Create unlimited landmarks.	✓
Select customizable map icons for techs, call, and landmarks.	✓
Interactive MapView lets users toggle between techs, assigned calls, unassigned calls, routes, and call details.	✓
See current location and status for each technician.	✓
Drag-and-drop dispatch features allow users to schedule and rearrange calls based on optimized routes for greater efficiency.	✓
Plot emergency calls to view the closest techs by distance and ETA.	✓
Create default and/or customizable geofence perimeters for each customer location and landmark.	✓
Automatically send precise call coordinates to tech's mobile devices for turn-by-turn directions based on the most efficient route available.	✓
View call details on the map.	✓
Automatically receive arrival and departure confirmations for scheduled calls or at landmarks.	✓
Send customers track-your-tech notifications.	✓





**Ready to take
your business to
the next level?** Schedule a
demo for an in-depth look at how **RFS+**
can help you generate company-wide
efficiency and boost your bottom line.

Schedule a Demo

Call Us:

847-426-6000